

March 19th, 2021

Dear Residents and Families,

This week was an exciting week for not only residents but staff and family members alike. We were finally given the green light from the Centers for Disease Control (CDC) and Center for Medicare and Medicaid (CMS) to start in-room indoor visits!

We tried to do this as smoothly as possible with ensuring we had proper policies and procedures in place before opening our doors. Staff education has played a huge role in our success these past few days since we have reopened.

While we did have policies and guidelines in place we did run into some areas that needed further clarification since our last communication.

- **Masks are required for both visitor AND resident during the visit. This includes both indoor and outdoor visits. Masks must fully cover nose and mouth. Cloth masks and “gaters” are acceptable if clean and in good repair.**
- **Face shields do not count as masks**
- **Families are not allowed to feed residents at this time. We are looking at modifying this soon.**
- **Residents that are new admits are put on a 14-day quarantine and will not be allowed to have visitors during those 14 days. You can still drop packages off for them at the front in the red shopping carts (with their name) and we will ensure it gets to them.**
- **Pets of all kinds are allowed but they must be on a leash and potty trained and can visit the one resident only.**
- **Please try and avoid arriving between 2:15pm-2:45pm. This is our shift change time and our staff need to screen at the Accushield kiosk as well. We want to ensure we are social distancing and eliminating the amount of people in the lobby at that time will help us do that.**
- **All Visitors must SIGN OUT**
- **Please see the attached Guidelines**

As we continue to be open we continue to learn as we go but we are so excited that we are taking a step forward and entering a sense of “normalcy”.

Because we are a healthcare facility, it is necessary to follow the CDC and CMS guidelines – and provide a “reasonable approach” for opening. You will see progress in the “opening” however it will look a little different, perhaps than area businesses and schools.

If we get one positive case in either a staff member or resident in-door visits will need to immediately be put

on hold until the source has been identified and isolated. Please be honest and cognizant when you answer the screening questions if you are having any symptoms. This protects your family member as well as the campus as a whole.

We will have testing next Tuesday for staff and will continue to have testing every other week unless we receive a positive case or the county positive rate rises dramatically.

We have had 120+ visitors these past three days. Some visitors have been in multiple days already and we continue to encourage families to come. You could hear and feel the excitement!

Reminder that current visitor hours are **9:00am-7:30pm Monday-Friday and 8:00am-3:00pm Saturday and Sunday**. Please call if these times do not accommodate your family. We will make arrangements with you to ensure that you are screened and able to get in and out of the building.

Please share this information with your family members and friends who may not be receiving this email.

Stay healthy and we hope to see you soon!

Samaritan Campus Team